

# **HD+ OpApp development**

From takeoff to successful landing



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## Introduction – TPV explained

TPV Products include various types of monitors, TVs, mobile phones, tablet PCs and other Display products



~30,000 employees worldwide

**OBM/ODM** business:





#### Introduction - into this PPT

- To develop an HbbTV Operator Application:
  - structural cooperation needed between the operator and the manufacturer
  - to make it a seemless experience, deeper user integration needed
  - E.g. the installation of the OpApp on top of a native satellite list requires co-work between operator and manufacturer
- → All of the above is captured in the OpApp Bilateral agreement between the manufacturer and the operator



## Introduction – HbbTv app vs HbbTv OpApp

# **Current HbbTV shows Broadcaster apps**

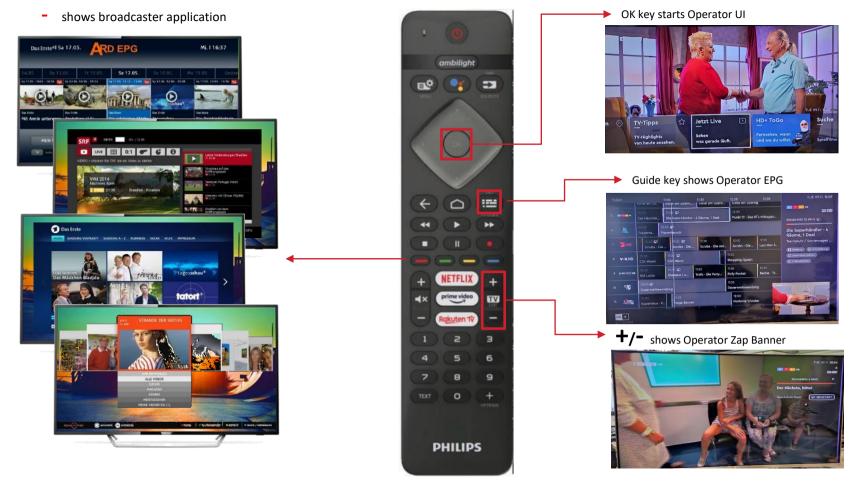






#### **HbbTV OpApp spec**

- Allows operator UI on TV
- Requires authentication by TV manufacturer





# **Company philosophy**

- Horizontal market development, 1 serves all
  - Making use of open industry standards
  - No HW dependency with respect to DVB Conditional Access



- Platform development explained
  - TV ranges build-up using different platforms
    - Some Android based
    - Some linux based





Average platform development lead time: 9 to 12 months



## **Takeoff - Different aspects to consider**



- Determine the stakeholders: internally and externally
- Finding the right vehicle to enable takeoff:
  - Timeline of OpApp integration needs to match the platform development timeline
  - Match found in our Android upmarket platform
- Bilateral agreement with operator :
  - Commercial: icon positioning, contract, when/how to introduce, marketing
  - Technical aspects: Requirements discussions, performance expectations, security aspects,...



### **Takeoff - Stakeholders**



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### **Bilateral agreement – Business terms**

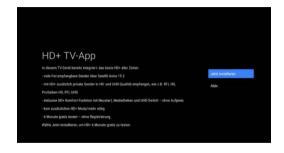
- Business terms :
  - Quality assurance: How to ensure the OpApp and Tv behave as expected
    - → Testing organization is crucial in this :
      - Multi-site setup: who tests what, how to test,...
      - Test case coverage to handle both functional, integration, stability as performance requirements
  - Software updates: How to handle SW updates of both the OpApp and
    Tv → all should remain functional at any time for the end user
  - Branding: How to represent the OpApp to the end user

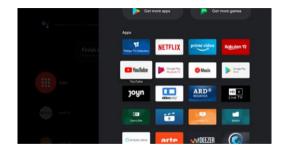
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## Bilateral agreement – Application aspects

- Application provision and framework :
  - Application provision: describes the preconditions for the OpApp to run e.g. size, discovery mechanism, network required
  - Application framework: describes the behavior of the OpApp
    - Description of first time installation
    - Launch of the OpApp: which keys are entry points, which page to display
    - Error handling in case something goes wrong







## Bilateral agreement - Security, Scope, Capabilities

#### • Security:

- How to handle authentication of the OpApp
- How to exchange and manage the certificates
- Scope of Operator Application
  - Describe the UI interaction : where to replace the TV UI by OpApp UI
  - Key handling: which keys are handled by the OpApp

#### Terminal capabilities :

Describes the channel list management and potential use of optional APIs



## **Turbulance along the way**



- Impact of COVID
  - Project timing: Q4 2020 Q3 2021
  - No onsite workshops, no F2F meetings
  - Workaround using regular telco's and virtual one roofs
  - Work multi-site based on same environment : embedded CA test app, test bed
  - Time loss in establishing requirements baseline and debug of system issues (needing stakeholders from different sites/timezones to debug)



## Turbulence along the way



#### First time OpApp development

- > Requirements baseline is essential component of the bilateral agreement
  - Expectations from operator and manufacturer must match: feature usability, messages shown to user,...
  - Allows the preparation of test material
  - Covers handling of security aspects like certificate handling
- First time embedded CA system
  - SOC supplier co work with CAS supplier (Nagra)



## The landing



- Staged introduction to the field of OpApp capable TV SW
- First TVs launched in June, HD+ OpApp introduced in October
- Different means used to control the staging of TV SW :
  - IP Pull: Enable HD+ OpApp for customers actively 'looking' to update the SW of their TV set
  - IP Push: Enable HD+ OpApp for all customers who have enabled automatic SW

update

Production: Introducing HD+ OpApp enabled SW into production





#### Safety instructions – Lessons learned



- We stayed close to the HbbTv standard (avoid proprietary fixes)
  - Gain for manufacturer : allows easier integration of other OpApps
  - Gain for the operator : allows easier integration of other brands
- Open and direct Communication
  - supported by tooling : Slack, Confluence and Jira
  - this feeds into the trust relationship between manufacturer and operator
- Clever setup of the test environments
  - Access to live recordings for all development teams: most stakeholders not in EU hence outside of the satellite footprint
  - Automation of stream capturing and deployment across the globe (India, China)



#### **Conclusion**

- First time development effort done in spite of Covid
- Looking for new engagements



